



Training Program

ServiceNow Developer Certification Training



1.2 Million
Learners



1-1 Personalized
Mentorship



60% Average
Salary Hike

About Program



Learning Format

Online / Offline



Trainer

Industry Professionals



Career Services

By Croma Campus

Our course content has been specifically designed to turn you into a skilled professional in this industry. As a part of your certification training, you will receive enough study material and recorded video sessions that will help you cover all the latest trends and features in this course. The training session will comprise important sections, features, advantages, and scope of the technology in the coming years. Moreover, our qualified trainers will help you imbibe all the required skills, and information in a much better manner to help you in you becoming an expert in this technology. Post the completion of your course, you will receive a training certificate recognized world-wide.

What Make Us **Tick**



Career-oriented Sessions

Attend 25+ career-oriented sessions by industry mentors and prepare your career trajectory



Mock Interview Preparation

Prepare with mock interviews including most asked questions by top employers



Dedicated Job Portal Access

Get exclusive access to 100s of job postings per month on Croma Campus Intellipaat's job portal



Profile Building

Craft a resume and LinkedIn profile and make an impression on top employers



1:1 Mentoring Sessions

Get 1:1 guidance at every step in your career transition to respective Technology



Guaranteed interviews

Get job interviews with 400+ hiring partners including promising startups and top MNCs

ServiceNow Development **Training Curriculum**

✔ Introduction to Service Now

- What is ServiceNow?
- Why and Who can use Service Now
- Concept of Cloud Computing in Service Now
- Introduction to ITIL foundation
- Navigation and Users
- Helpful Portals, Releases

✔ Creating Dashboards

- About Dashboards
- Creating Dashboards
- Dashboards Widgets
- Dashboards Tabs
- Dashboard Creation with Example

✔ Tables, Form, Dictionary

- Creating Application, Module
- Creating Table
- Personalizing form and Table Layout
- Creating Section
- View
- Dictionary Entries
- Dictionary Overrides
- Reference Qualifiers
- Related Lists

✔ Update Set's Creation

- Creating an Update Set
- Merge Update Set
- Retrieve Update set in another Instance

✔ Flow Designer

- Overview
- Getting started with flows
- Architecture Overview
- Flows
- Action Designer
- Transform Functions

- Domain Separation and Flow Designer
- User Access to Flow Designer
- Spokes
- Change a flow or action's default title

✓ **Service Catalog Management**

- Use of service catalog, back end execution
- Creating catalog item, record producer, order guide
- Create RITM and catalog task
- Attaching workflow to catalog items
- User Criteria
- UI Policy and Catalog Client Script

✓ **Importing Data in Service Now**

- Data sources,
- XML import
- Transform maps,
- Scheduled data import
- Import sets
- Transform scripts
- Data load automation

✓ **User Administration**

- Creating groups
- Users and Departments
- Concept of delegation
- Customizing user profile
- Roles & group membership
- Fetch detail of logged in user

✓ **Email Notification**

- Defining a Template
- Define notification
- Email logs
- Introduction to SMTP and POP mail servers
- Trigger email on event

✓ **Create SLA & Schedule**

- SLA Definitions

- SLA Properties
- Attach SLA to tasks
- Create schedule and child schedule

✓ **Scheduled Jobs**

- Introduction to scheduled jobs
- Scheduled Job log
- Scheduled reports

✓ **Access Control List**

- Create Read, Write and Create ACL on table and field level
- Debug ACLS
- Write ACL Scripts
- Concept of privileged system admin
- CRUD operations
- ACL execution flow

✓ **Portal and Portal Pages**

- Service Portal Pages
- Create and edit a page using the Service Portal Designer
- Assign a homepage to a portal
- Assign a default error page
- Add SEO information to Service Portal pages
- Page navigation by URL
- Redirect a reference to a page ID
- Activate the Knowledge Article View page on upgrade
- Include font icons on a page
- Standard ticket page

✓ **Introduction to Web Services**

- Introduction to web services
- SOAP Messages
- Rest Message
- Inbound Web Services
- JSON Parsing

✓ **Debugging**

- Personalize users
- Debugging Business Rule

- Debugging ACL
- Background Scripts

✔ Service Now Scripting

- Introduction to Scripting Objectives
- Introduction to ServiceNow Scripting
- ServiceNow APIs
- ServiceNow Script Editor
- Introduction to ServiceNow Scripting Modules
- Client-side Scripting
- Server-side Scripting
- Data Policies

✔ Placement Guide

- Tips to clear an Interview
- Common Interview questions and answers
- ServiceNow Development Interview Questions and Answers
- Resume Building Guide
- Attempt for the related Global Certification Exam
- Earn Credentials and Start applying for Jobs

e-Learning through LMS

Learning Management System

Our LMS (LearnPitch) is for the administration, documentation, tracking, reporting, automation, and delivery of educational courses, training programs, or learning and development programs.

Our LMS has been designed to identify training and learning gaps, using analytical data and reporting to keep you up with the class activities.

Key Features Learning Management System



Live Sessions with Class recordings



Get study material with Assignments.



Track your curriculum covered.



Track your class wise attendance



Share your feedback for Trainer & Training



Get your Training Certificate from LMS



Training Certification

Earn Your Certificate

Your certificate and skills are vital to the extent of jump-starting your career and giving you a chance to compete in a global space.



Croma Campus! Reviews



“The most rewarding part of my experience has been achieving a prestigious certification in the subject that I love. Moreover, the training offered out by the specialists are of world-class and prepares out the students for corporate world. For me Croma Campus means a lot.”

“*By The Students For The Students,*”

Your Success Is **Our Story**



Bharat

“ I am fully satisfied with the excellent training services received by the expert staff at Croma Campus. I want to thank Croma Campus for providing me with the most innovative and affordable training services for learning all the software testing procedures and guidelines. ”



Ankit

“ It was a lifetime experience for me to get trained by IT Experts of Croma Campus. What I liked most about the training was the consistent high-quality education, which was friendly and co-active. The placement department was also proactive, they keep me updated regarding new job opportunities and provide the grooming session to crack the interview. At last, I would like to thank all faculty members of Croma Campus for their immense help and support. ”



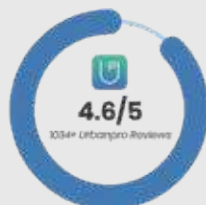
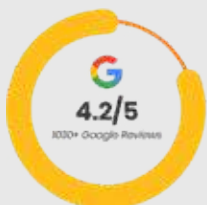
Nitesh

“ Without any second thought, I will give Croma Campus 10/10. Their placement department is highly proactive. I remember they started scheduling interviews for me from the very next day when I told them my course has been completed. These people are doing a phenomenal job and I highly recommend Croma Campus to everyone. ”



Shams Khan

“ Croma Campus is doing a phenomenal job in the IT training industry. The reason why I decided to join their training program was that they provide quality training at very a nominal price. Plus, the online training mode was also a factor due to which I decided to join the training program of Croma Campus as I didn't want to attend physical classes. ”



Meet Our Team



Sales Team

Our Sales team is highly passionate, emphatic, positive attitude, great listening skills, ability to deliver quick solutions, and they are multitasker too. Our team always remains up-to-date about all the latest technologies and market trends. With effective communication skills, they always work to deliver the right information to customers when it is needed.

Product Team

Our product team is highly functional and collaborative working together to achieve the common outcome of designing exceptional digital experiences. Each of our members is a contributor to help us achieve success in long-run. Sitting at the high-end of technology and innovation, team helps to deliver high-end customer experiences and always comes out with a big idea as a game-changing plan.



Marketing Team

Our Marketing team works as gladiators and helps us to achieve business success in all possible ways. They are included in almost everything either it is building a brand, creating brand awareness, promoting products or services, delivering trailblazing customer experiences or increasing engagement at public forums. They are the true backbone of the Company.

Content Team

Our content team is responsible for ideation, creation, optimization, and distribution of content throughout the company. The team always starts its work with a strategy, how to create high-quality contents, and how to promote or share the content. Our in-house content team help us to produce all types of contents either they are educational content pieces, marketing content, SEO content, or any other forms too.



Customer Access Team

This is the team that has actually been taken up us from reactive state to a pro-active state. The team utilizes high-valued solutions to satisfy customers in all possible ways. It is truly said that no company can succeed if your customers are not satisfied. And our customer success team is dedicatedly working to keep all the customers satisfied and we always consider our customer feedback on priority.

HR Team

Our HR team is committed to provide high-end solutions to employees as they require. Our HR team has the right skills and knowledge to make sure that the HR department can always be legally and strategically successful. They know how to keep employees motivated all the time with the best HR policies and fun activities too from time to time.

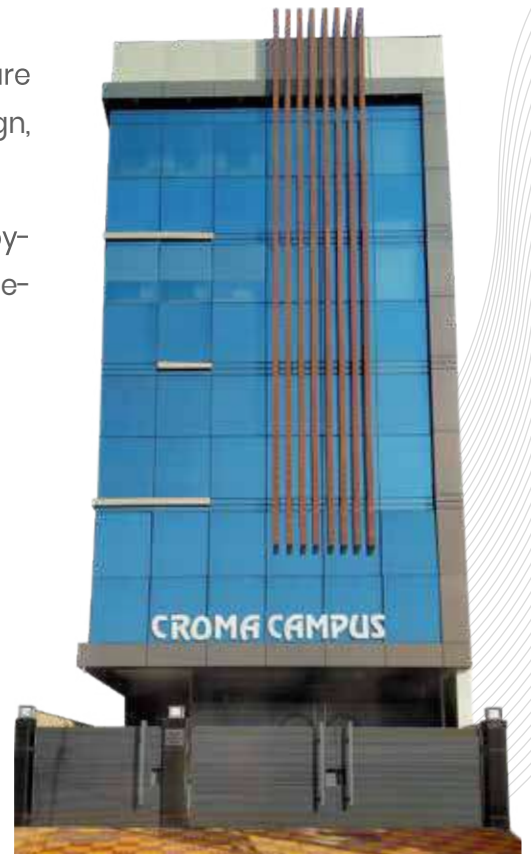


Glimpse Of Our Office

Look **Who We are**

Our office's infrastructure comprises all the necessary software and network resources that are required to deliver IT & Design, Human Resources, Digital Marketing, and training services.

We are well-equipped with bright designed work bays for employees and managers having separate cabins with spacious cafeteria and training classrooms.



About Cromac Campus

“ Our Mission is to Build Nation through Education & Beyond Limitation. ”

Croma Campus Training & Development Private Limited is an education platform providing rigorous industry-relevant programs designed and delivered in collaboration with world-class faculty, industry & Infrastructure. In the past 12 years we have trained 18000+ candidates and out of which we are able to place 12000+ professionals in various industries successfully.

We Are Affiliated With Different Partners



follow us on:



[cromacampus/facebook](https://www.facebook.com/cromacampus/)



[cromacampus/pinterest](https://www.pinterest.com/cromacampus/)



[cromacampus/instagram](https://www.instagram.com/cromacampus/)



[cromacampus/linkedin](https://www.linkedin.com/company/cromacampus/)



[cromacampus/twitter](https://twitter.com/cromacampus/)



[cromacampus/youtube](https://www.youtube.com/c/cromacampus/)

REACH US:

Croma Campus Training & Development (P) Ltd.

📍 G-21, Block G, Sector 3, Noida, Uttar Pradesh - 201301

☎ +91-9711-5269-42 | 📞 +91-0120-4155255

✉ helpdesk@cromacampus.com | 🌐 www.cromacampus.com